

CWDA

INFORMATION TECHNOLOGY HIGHLIGHTS

December 2009 – January 2010

Seven Counties Successfully Migrate to C-IV

Thirteen more counties preparing for March transition; final fifteen to migrate in June

C-IV Update

ISAWS Migration

- ▶ Overview – On Monday, November 2, 2009, seven ISAWS counties, Imperial, Inyo, Kern, Kings, Mono, Monterey, and San Benito, migrated successfully to the C-IV System, increasing the number of counties using the C-IV System from four to eleven. Through November 12, 2009, the seven new counties had processed over 15,000 cases, working very productively in C-IV from the first day they went live. Online and Batch system performance has met all service level expectations.
- ▶ Conversion Activities:
 - Working in partnership with the ISAWS Project Team, the C-IV Conversion Team converted over 212,000 cases successfully over the weekend of October 31, 2009 and November 1, 2009, completing the process 14 hours ahead of schedule.
 - Regular follow-up calls with the State Interface partners have revealed no processing issues with the migrated county data.
 - On-going clean-up activities are continuing in the counties and centrally at the project site with the expectation that nearly all of the automated clean-up actions will be complete before the end of November.
 - Preparing for Wave 2 mock conversions, which begin on December 5, 2009.
- ▶ Implementation, Change Management and Training activities:
 - Wave 1 – November 2009
 - Provided on-site support for Wave 1 Go-Live in all Wave 1 Counties: supporting users, answering questions and resolving issues in the C-IV System
 - Conducted county-specific Daily Debriefs in each Wave 1 County
 - Wave 2 – March 2010
 - Conducted Wave 2 4-month Readiness Assessments and delivered Supplemental Topics in Mendocino, Lake, Glenn, El Dorado, Amador, Madera, Mariposa, and San Joaquin Counties
 - Continued facilitation of Interface Test activities with Wave 2 Counties
 - Continued to work with Wave 2 Counties to finalize To-Be Processes (TBPs), currently at 89.3 percent completion
 - Continued developing Wave 2 Change Discussion Guides (CDG)
 - Wave 3 – June 2010
 - Continued gathering Wave 1 proven practices for Wave 3 County readiness, Go-Live Weekend, and support
 - Continued to work with Wave 3 Counties to finalize TBPs, currently at 12.9% completion
 - Identified all Wave 3 training classrooms

C-IV – ISAWS Migration Update (Continued)

- ▶ Application Development activities:
 - Prepare for Wave 3 county interfaces testing
- ▶ Technical Architecture activities:
 - Completed workstation installation for Wave 2 Counties
 - Completed Wave 3 Site Preparation Kick-off meeting for Siskiyou and Modoc counties

C-IV Maintenance and Operations

- ▶ Completed development and testing of C4Yourself enhancements for Food and Nutrition Service (FNS) Grants. These enhancements were deployed in Release 9.11 on November 23, 2009. They included a customer portal concept, known as "My C4Yourself", which will allow customers to go online and perform the following actions:
 - Apply for Medi-Cal, CalWORKs and CMSP online, in addition to SNAP (formally Food Stamps)
 - Check their benefits
 - Begin the recertification process
 - Receive important messages and key due date reminders
 - Access Quarterly and Semi Annual Reports
- ▶ In addition to the My C4Yourself portal, Release 9.11 (November 2009) integrates 69 enhancements into the C-IV System, including:
 - WPR Time Tracking and Updates to WPRD. This SCR will address all time tracking, except for the tracking of WPR Core Activity of Job Readiness.
 - WPR Job Readiness Tracking. This SCR addresses the core activity of job readiness for WPR.
 - WPR Rate Report using BI Publisher. This new management report will have basic drill down capabilities to allow users the flexibility to move from case level data to more detailed activity data all within the same report structure.

For more information contact John Boule at 916-851-3226 or boulej@c-iv.org

Project Website: <http://www.c-iv.org/>

Electronic Benefit Transfer (EBT) Transition Update

- ▶ Post Cutover
 - The remaining statewide post-cutover issues have been resolved with ACS, the new EBT vendor.
 - The project is now in maintenance and operations.
 - The former vendor (JPMorgan EFS) is on schedule to complete post-cutover activities by December 31, 2009.
- ▶ Milestones – Upcoming dates for EBT activities include:
 - December 2009 – ACS will begin discussions with Fresno County related to implementing cash EBT.
 - January and February 2010, ACS will begin discussions with Mono County and Sierra County related to implementing cash EBT.
 - January 6, 2010 – EBT Change Control Board meeting.

For more information contact: Kurtis Knapp at 916-263-4300, or Kurtis.Knapp@osi.ca.gov

Project website: www.ebtproject.ca.gov

EBT Client website: www.ebt.ca.gov

CMIPS II Update

► Implementation

- The Pilot Counties are actively working in the Engagement and Implementation (E & I) phase, encompassing the activities that take place during a seven month county-specific implementation process.

The CMIPS II State Implementation Team continues with Business Change activities with Group 1 and Group 2 Counties and has engaged well over half of the Group 4 Counties.

- Los Angeles County (Group 3) has begun their Business Change Management Planning (BCMP) activities and has completed the first four process models.
 - The Pre-Engagement phase has not yet started for Group 5 Counties. Counties continue to express their appreciation for the organized approach of implementation activities.
- ### ► CMIPS II - What Does It Really Look Like? – At December CWDA Adult Services Regional Meetings the CMIPS II Project is providing a sneak peek at the "look & feel" of CMIPS II. This narrated presentation, first given as a workshop at the November C4A Conference, previews CMIPS II functionality showing how various IHSS activities are supported.
- ### ► Interfaces – During the coding and documentation phase, the CMIPS II Project Office has continued to have regular meetings with all the Interface Partners. The meetings provide a forum for the CMIPS II Project Team and the Interface Partners to exchange information on status, issues, and upcoming activities.
- ### ► County Site Readiness – The CMIPS II Project Office is reviewing the draft county Site Readiness checklist, as well as a County Site Readiness Guide, to aid counties in ensuring their infrastructure is prepared for CMIPS II implementation. If you have questions or would like more information, please contact your Implementation Coordinator or Bo Correa at 916-229-4480 or Bo.Correa@osi.ca.gov.
- ### ► Training
- During the E & I stage the CMIPS II Contractor will provide training for common statewide CMIPS II processes. The CMIPS II Project is currently assessing information gathered from Counties regarding available Training Sites and training needs.
 - The CMIPS II County Training Workgroup was formed and had its initial meetings in late October and November. Its members are CMIPS II Project staff, CDSS staff, and representatives from twelve counties. Most of the meetings of the group will be conducted via conference telephone call augmented by web conferencing. The group is providing input and suggestions on the various deliverables and processes designed to assist users in learning how to use CMIPS II.
- ### ► Testing – User Acceptance Testing (UAT) of CMIPS II is scheduled to take place in Sacramento during January and February 2010. Counties, CDSS, DHCS In-Home Operations, and EDS will test CMIPS II in all areas, including Case Management, Payroll and Reports.

For more information contact– cmips2info@osi.ca.gov

Gerald Yee at OSI (916) 229-0881, Gerald.Yee@osi.ca.gov

Pam Hughes at CDSS (916) 229-3291, Pamela.Hughes@dss.ca.gov

Project website: <http://www.cmips2project.ca.gov>

SFIS Update

- ### ► The contract to continue the maintenance and operations of SFIS was signed in late August. An All County Information Notice will be issued soon with additional information on the Transition-in plan/schedule.

For more information, contact Suzie Steinwert at 916-263-5710. or Suzanne.Steinwert@dss.ca.gov

Project website: <http://www.sfis.ca.gov/>

CMIPS Update

- ▶ CDSS staff continues to work with OSI and our vendor, HP (formerly EDS) in the developmental phase of CMIPS II.
- ▶ Direct Deposit for IHSS Providers
 - IHSS PDD continues to be extremely popular. To date 111,707 IHSS providers are participating in Provider Direct Deposit and EDS has responded to calls from 139,073 IHSS providers.
 - The PDD outreach letter and enrollment form are presently available in English, Spanish, Armenian, Cantonese, Russian, Vietnamese, Mandarin, Tagalog, Korean, Farsi and Cambodian and are posted to the CDSS website.
- ▶ CDSS continues to work with the vendor (EDS) to comply with the recent legislative changes and subsequent court orders.

For more information contact Nancy Wuorio at 916-229-4007 or by email at Nancy.Wuorio@dss.ca.gov.

Welfare Data Tracking Implementation Project (WDTIP) Update

- ▶ CDSS issued ACL 09-46 in November 2009, which included the details on the short-term changes to the CalWORKs program that were enacted on July 28, 2009. The ACL also supplied counties with two new WDTIP Program Exception codes, which have been released to WDTIP Production region, for the temporary time limit exemptions.
- ▶ WDTIP staff starts working on mock conversion test with C-IV conversion team for the Wave 2 counties (Alpine, Amador, Calaveras, El Dorado, Glenn, Lake, Madera, Marin, Mariposa, Mendocino, Napa, San Joaquin, and Tuolumne).
- ▶ A new release of WDTIP bulletin and updated documentation are available on WDTIP web site (www.wdtip.ca.gov).

For more information please contact Grace Chen at 916-263-3363 or Grace.Chen@osi.ca.gov.

Project Website: www.wdtip.ca.gov

CWS/Web Project

- ▶ The Federally required Implementation Advance Planning Document (IAPD) was approved by Administration for Children and Families (ACF) in October 2009.
- ▶ The CWS/Web Request for Proposal (RFP) was approved by control agencies Administration for Children and Families (ACF) and Department of General Services (DGS) and was released to the bidder community on November 5, 2009. The CWS/Web Project thanks the many county staff for their participation in the development of the requirements and in the facilitated reviews of the CWS/Web RFP. The input elicited from these reviews has helped the Project team obtain the necessary control agency approvals and to provide an accurate assessment of future CWS needs for the new system.
- ▶ Lisa Tamres, from Orange County, started in October as part of the Project's County Consultant Team. Cathy Sellers, from San Bernardino County, is scheduled to start with the Project in December.

For more information contact Debbie Campora at Debbie.Campora@OSI.ca.gov

CWS/CMS Maintenance and Operations

► Release Planning

- Release 6.3 was released on schedule November 7, 2009. So few problems occurred that the project was very pleased with the results.
- Release 6.4 – National Youth in Transition Database (NYTD)
 - The big news here is that the State and federal oversight agencies signed off on the NYTD work order. Before the end of December the project will have completed the design phase. Counties will have the opportunity to review and approve the Release 6.4 design in Joint Application Design (JAD) sessions in January. There will be a JAD each in Northern and Southern California. Watch the CWS/CMS website for meeting details.
 - A reminder of what NYTD is all about: The Administration for Children and Families (ACF) has directed that all states report on activities in support of Independent Living Program recipients, and other youth who have aged out of Foster Care. The federal government intends to establish a nationwide database to measure important features and outcomes of services to IV-E children - whether they are being served by Child Welfare or Probation Departments. Outcome measures will be established for the evaluation of:
 - Youth financial self-sufficiency
 - Youth educational attainment
 - Youth connections with adults
 - Homelessness among youth
 - High-risk behavior among youth
 - Youth access to health insurance
 - California is positioning itself to begin data collection in October 2010. The State will utilize both data captured by the CWS/CMS and by outcome surveys, which will sample the experience of youth representative of the target populations. As a consequence, the State does not anticipate incurring proposed penalties to Chafee Foster Care Independence Program funding.

► Data Center Move – Work continues on the planned data center move. Detailed schedules and plans are being finalized and will be shared in the New Year. As a reminder, the Office of Technology Services (O-Tech) (formerly known as the Department of Technology Services) within the office of the State Chief Information Officer, will be relocating all customers in its Cannery site to the data center site in Rancho Cordova. This effort will be similar in many ways to the Re-Host effort undertaken in 2006 to move from IBM's facility to the State data center. CWS/CMS staff is coordinating closely with O-Tech staff to ensure the move has the least amount of impact on county Child Welfare Services staff. State staff is still in the detail planning process, but will keep counties informed of major activities as they are more fully planned. O-Tech anticipates moving all customers out of the Cannery facility by May 2010.

► Staffing Changes

- The Customer Relations team has Terrie Evon for assignment to the Central Valley counties. Terrie has many years IT experience at ISAWS where she served all 35 ISAWS counties.
- Until the position of Project Director for CWS/CMS is filled, Melody Hayes will continue to be the contact for Maintenance and Operations and Debbie Campora for the CWS/Web.

For more information contact Melody Hayes at 916-263-1130 or melody.hayes@osi.ca.gov

Project Website: <http://www.hwcws.cahwnet.gov/>

CalWIN Update

- ▶ CalWIN Release 21 – Release 21, which was successfully implemented in October 2009, includes:
 - Employment Services enhancement that allows session rosters to print on demand for recording participants' signatures
 - KinGap program enhancements that allow specific allowances and special needs similar to Foster Care to be issued
 - Modifications to correspondence
 - Modifications to re-establish MEDS eligibility when a BIC card suppression is denied
- ▶ CalWIN Release 22 – Activities continue in preparation for CalWIN Release 22. Highlights include:
 - CMIPS II Interface (CR3941) – CalWIN is being modified to interface with CMIPS and MEDS for In-Home Supportive Services individuals who may be eligible to Medi-Cal benefits. Modifications are being made to multiple functional areas of the application including Traffic Log, Application Registration, Index Clearance, Data Collection, EDBC, Authorization, and Wrap-up.
 - Work Participation Rate (WPR) Enhancements (CR4763, CR4860) – CalWIN is being modified to include new registration statuses, new fields to identify excused/unexcused absences, holidays, and attendance verification. New Management Reports are being created to assist in tracking and managing limit timelines for participation in Vocation Education and Job Search activities, overdue signatures on WTW plans, and participants with a due or overdue Learning Disability Evaluation barriers.
- ▶ Successful Completion of the CalWIN Enterprise Hardware and Software Upgrade – The primary benefit of this accomplishment combines the upgrade of both the current Oracle 8i Enterprise Server installation on CalWIN systems to the current version of Oracle and the upgrade of current CalWIN infrastructure. Highlights include:
 - CalWIN can now leverage new Oracle features designed to improve productivity, database management and system performance
 - Performance improvements now in place that include improved response time for long running online transactions, batch run time improvements, and balance of work loads across all servers which enables optimization of under-utilized computing resources
 - Increased system availability, due to reducing the need for scheduled outages for hardware maintenance, as well as ease of obtaining parts for newer equipment (vs. end-of-life equipment)
 - Elimination of risks associated with catastrophic failure of end-of-life, out of warranty equipment
 - Leveraging new capacity for increased disaster recovery (DR) capability
 - Increased capacity to process case volumes projected through 2013
- ▶ Benefits CalWIN & Access CalWIN

Work continues on the consortiums Strategic Initiatives, Benefits CalWIN and Access CalWIN. Benefits CalWIN is a system that provides potential clients with a self-service and/or assisted service for submitting an application for benefits. Access CalWIN is an inbound/outbound IVR system. Funding for these projects is expected to come from the State's use of Federal Stimulus dollars, but WCDS is still awaiting notice of when that funding will be made available.
- ▶ Opt-e-WAN Network Enhancement Upgrade

The WCDS Consortium is implementing an Opt-e-WAN network enhancement and migrating the current CalWIN network from Frame Relay/ATM to Ethernet based Virtual Private Local Area Network Service (VPLS). AT&T's VPLS service, called OPT-E-WAN, will allow multiple locations to communicate with each other across a wide area network. The migration to Opt-e-WAN will provide enhanced performance, reliable network, flexible bandwidth options, and inherent security. The migration requires the replacement of all existing County CalWIN POP Routers and is 85 percent complete. The project will be complete in January 2010.

For additional information contact Bob Hendricks at 916-608-3457 or Bob.Hendricks@calwin.org

ISAWS Update

- ▶ WDTIP Exemptions ACL 09-46 – CalWORKs (MCR 2441) – This work effort will address the CDSS ACL 09-46, which informed counties of the short term changes to the CalWORKs program enacted on July 28, 2009. In order to address these changes the WDTIP files will need to be modified and several NOAs and forms will be update or introduced in ISAWS. Implementation is tentatively planned for January 31, 2010.
- ▶ Disaggregated Data - Regulation Changes (MCR 2439) – This work effort addressed the modifications made to the E2Lite electronic file by CDSS. This file is sent electronically from the Counties to CDSS. ISAWS will be modified to capture data for the six new questions added to the WTW survey. Implementation is tentatively scheduled for January 31, 2010.
- ▶ C-IV Migration – Conversion related efforts include working with the C-IV Project on the following:
 - Weekly Build/Data Mapping sessions
 - Interface Partner meetings
 - Bi-weekly Conversion Workgroup meetings
 - Site preparation and installation meetings with the counties
 - Monthly Managers Meeting
 - Conversion work efforts in the current workload:
 - Legacy Data Solution (LDS) (MCR 2405) – C-IV requested that the ISAWS and WTW applications be maintained with inquiry-only access after conversion to the C-IV system. Development and testing has been completed. The LDS was made available to the Wave 1 Counties on November 2, 2009. Wave 2 Counties are tentatively scheduled to review the LDS during the second and third weeks of January 2010,
 - Mock Conversion (MCR 2412) – Work effort will allow for mock conversions to occur prior to each wave's cutover to the C-IV system. The first execution of the Mock Conversion for Wave 2 Counties occurred on November 30, 2009. The second execution of the Mock Conversion for Wave 2 is scheduled to occur the last week of December 2009.
 - Cutover Activities (MCR 2415) – Work effort will address all cutover activities needed to be conducted by the ISAWS Project in order to complete cutover for each county. These cutover activities will continue for each of the three Waves.
 - Conversion of the Wave 1 Counties (Imperial, Inyo, Kern, Kings, Mono, Monterey and San Benito) will begin on October 29, 2009, with go-live on C-IV on November 2, 2009. Wave 2 Counties (Alpine, Amador, Calaveras, El Dorado, Glenn, Lake, Madera, Marin, Mariposa, Mendocino, Napa, San Joaquin and Tuolumne) is scheduled for February 25, 2010.

For more information contact Joe Hogan at 916-255-0494 or joe.hogan@osi.ca.gov

California Child Support Automation System (CCSAS) Project Update

- ▶ The 7 Wave-1 Counties successfully transitioned from ISAWS to C-IV, with no major system impacts to Child Support Enforcement (CSE). Wave 2 is scheduled to transition in March, and the lessons learned in the Wave 1 transition should help Wave 2 go even more smoothly.

For more information contact Garrick Hanson at 916- 464-5088 or garrick.hanson@dcss.ca.gov

Project Website: <http://www.ftb.ca.gov/individuals/ccsas/index.shtml>

MEDS Update

▶ **SSN Verification Change to a Daily Process**

DHCS made changes to the existing MEDS SSN verification process to position the MEDS system to be able to take advantage of the new SSA citizenship documentation process beginning January 2010. These MEDS changes replaced the existing semi-annual SSN validation process with a new daily SSN verification process via the State Verification and Exchange System (SVES). For the new process, MEDS daily update will automatically trigger an SSN Verification request based on newly reported SSNs, identification of an SSN that has not yet been submitted for verification and name or birth date changes reported for SSNs that previously failed verification. Responses to these SSN verification requests will be processed by MEDS on a daily basis as received. While the old process matched only against SSA's Social Security Number Identification (NUMIDENT) database, the newer SVES process does additional matches against SSA's Title II Master Beneficiary Record (MBR) and Title XVI Supplemental Security Record (SSR) databases when they are unable to verify the SSN via a match against the NUMIDENT database. SVES also uses different match criteria and allows for daily SSN verification. Ongoing daily processing of the responses began November 30, 2009.

▶ **Upcoming DRA Citizenship Verification Changes**

The Children's Health Insurance Program Reauthorization Act of 2009 (also known as HR 2) allows states to meet the Medicaid citizenship documentation requirement via a match with Social Security Administration, which would return citizenship information when available. That provision of HR 2 is effective January 2010. MEDS changes to make use of this CHIPRA provision will recognize and use the new citizenship verification information provided on a SVES SSN verification response record to update MEDS DRA Citizenship and Identity Verification information. Check upcoming MEDS Change Cycle Notices for more information on this change which is planned to be installed in January 2010.

▶ **Low Income Subsidy (LIS) File Implementation**

On January 4, 2010, SSA will begin transmitting a daily file containing LIS information of potential eligible's for Medicare Saving Programs (MSP) to DHCS. This is a required change mandated by the " Medicare Improvements for Patients and Providers Act of 2008" Eliminating Barriers to Medicare Savings Programs Enrollment (Title I, Section 113). MEDS will be changed to accept this new information. Additionally, DHCS has elected to use this file to identify potential eligibles for Medi-Cal. Alerts will be sent to the counties to identify potential eligible's who need to have a Medi-Cal and/or MSP application processed based on the LIS information. Check upcoming MEDS Change Cycle Notices for more information on this change which is planned to be effective January 2010.

▶ **Incarcerated Juveniles**

Pursuant to SB1147, Medi-Cal benefits provided to an individual less than 21 years of age, who becomes an inmate of a public institution and would otherwise remain eligible for Medi-Cal, are to be suspended rather than terminated for up to one year. This bill requires county welfare departments to notify the DHCS within 10 days of receiving information that an individual under 21 years of age on Medi-Cal in the county is an inmate of a public institution. The suspension will end on the date he or she is no longer an inmate of a public institution. Medi-Cal eligibility is to be terminated if the individual is still institutionalized. Changes will be made to MEDS in order to be compliant with this mandate. Check upcoming MEDS Change Cycle Notices for more information on this change which is planned to be effective January 2010.

MEDS Update (Continued)

► **Privacy and Security Reviews**

- The Department of Health Care Services (DHCS) has a data sharing agreement with the SSA, known as the Computer Matching Privacy Protection Agreement (CMPPA). The agreement limits access to SSA data to only authorized employees who need it to perform their official duties. The agreement contains security procedures relating to protecting the privacy of SSA Personally Identifiable Information (PII) and requires DHCS to perform oversight of the SSA data being accessed by multiple users throughout the state who are agents and contractors of the DHCS.
- To date, DHCS staff has successfully completed 33 County Privacy and Security Reviews, which have been successful in helping the counties identify potential privacy and security risks, as well as providing valuable feedback on what they are doing well. Unfortunately, due to budgetary cuts, it has become necessary to postpone remaining County reviews. DHCS is now focusing on issuing written reports to the 33 completed counties. Once these reports are complete, DHCS will develop a plan to resume reviews of remaining counties, based upon resources available.
- DHCS has finalized a report template and is preparing to issue reports to the 33 counties reviewed, beginning with the first reviews completed.
- Counties should contact the DHCS Review Team at SSA.Security@dhcs.ca.gov with any questions, comments or concerns. Meg Sheldon at CWDA (msheldon@cwda.org or 916-443-1749) is also available to discuss any questions counties have about the county agreement.

For information contact John Zapata (916-552-6451 or JZapata@dhcs.ca.gov) or Cheryl Dobbins (916 440 7296 or Cheryl.Dobbins@dhcs.ca.gov)

RADEP I (Quality Control System) Update

- New Analyst Element added for TANF and Food Stamp cases.
- Two new business rules added for TANF Closed cases requiring marital and employment statuses to be completed.
- New complex business rule to calculate Food Stamp error rate is currently being tested. CDSS anticipates the new rule to be in production before the end of the month.

For more information, contact Trish Rodriguez at 916-928-2734 or trish.rodgriguez@dss.ca.gov

Project website: <https://secure.cdss.ca.gov/admin/rad/radepiclient>

RADEP Phase II Lite (E2Lite) Update

- FFY 2008 data is in the process of being finalized. Prior to the release of this data on the website, county welfare directors will receive the work participation rates for review.
- Preliminary FFY 2009 data continues to be shared with the counties on a monthly basis.
- The Performance Measurement County (PMC) meeting scheduled for December 2, 2009, was cancelled; the next meeting is scheduled for January 27, 2010.

For more information, please contact Karen Kennedy at 916-928-2554 or Karen.Kennedy@dss.ca.gov

Los Angeles SAWS Update

LEADER Replacement System (LRS) RFP

- ▶ On November 18, 2009, Los Angeles County Department of Public Social Services (DPSS) entered into negotiations with Accenture LLP for the LEADER Replacement System.

LEADER Modifications and Enhancements

- ▶ On October 30, 2009, LEADER Build #231 was implemented to production along with several corrections and the following enhancements:
 - Implementation of the new Welfare-to-Work exemptions
 - CAPI Payment Reduction effective November 1, 2009
 - LEADER architecture was upgraded to automatically produce NOAs and forms in threshold languages. The first set of threshold language correspondence implemented in October included QR7s, Mid-Year Status Reports and the associated notices of actions.
- ▶ On December 4, 2009, LEADER Build #232 will be implemented to production along with several corrections and the following enhancements:
 - The next set of threshold language correspondence to be implemented in threshold languages includes Food Stamp Over-Issuance notices of action and repayment agreement forms
 - Modifications to LEADER to match the State's changes to the MEDS Alert system regarding SSNs
 - Development and testing of LEADER Build #233, which includes several corrections, continues and is scheduled for production implementation on January 8, 2010.
- ▶ Enhancements targeted for upcoming LEADER Builds are highlighted below:
 - Modifications to the sponsored non-citizen logic
 - Modifications to the restricted accounts logic
 - Implementation of SB 1569 – Victims of Human Trafficking

For more information contact Hayward Gee at 626-312-6001, or haywardgee@dpss.lacounty.gov

LEADER Replacement System Website: http://www.ladpss.org/dpss/LRS_RFP/default.cfm

Submit your comments and suggestions to Meg Sheldon at 916-443-1749 or msheldon@cwda.org