



# County of San Mateo

Population: 771,410

Incorporated Cities: 20

Median Household Income: \$108,627

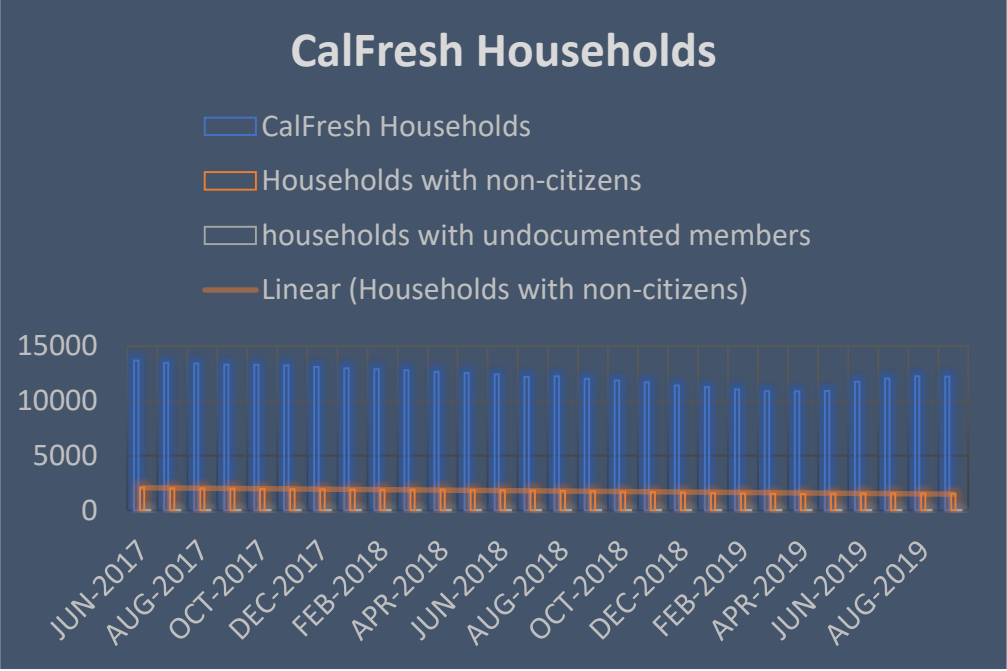
Median Home Value: \$1.47 million

Medi-Cal Caseloads: 70,564

CalFresh Caseloads: 12,226

Number of households with non-citizens: 50,210

# Impact of Public Charge to San Mateo County



From June 2017 – September 2019 San Mateo County has experienced:

- 11% decrease - general caseload
- 26% decrease - households with 1 or more immigrants



## Staff Challenges

- Chilling Effect/  
Maintaining Benefits
- Messaging
- Referrals to Experts

# San Mateo County's Response to Public Charge

Created a Public Charge Workgroup comprised of multiple County Departments

Rolled out a radio message with the Board President and developed public outreach posters

Collaborated with a trusted local non profit to film a short (1:20) video to explain this complex rule

Created a Public Charge resource webpage and a rapid response phone line (650) 363-1800 to refer residents to legal experts

Shared ongoing messaging with all ESS staff and included Public Charge in Employee Training

# San Mateo County's Response to Public Charge



## YOUR FAMILY'S HEALTH AND WELL-BEING MATTER MOST.

Not sure how the "Public Charge" law affects your family's immigration status if you receive services in San Mateo County?

- The Human Services Agency remains committed to providing services to eligible families regardless of immigration status.
- You should seek legal advice if you are concerned about how receiving San Mateo County services may affect your immigration status. Call us to be connected to free or low cost legal help.

(650) 363-1800  
SMCPublicCharge.org



## LA SALUD Y EL BIENESTAR DE SU FAMILIA ES LO QUE MÁS IMPORTA.

¿No está seguro de cómo la ley de "Carga Pública" puede afectar su estado migratorio si recibe servicios en el Condado de San Mateo?

La Agencia de Servicios Humanos se mantiene comprometida a proporcionar sus servicios a las familias que califiquen sin importar su estado migratorio.

- Le recomendamos que busque ayuda legal si le preocupa que el recibir servicios del Condado de San Mateo le pueda afectar su estado migratorio. Llámenos para conocer sus opciones de ayuda legal gratis o de bajo costo.

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## 你家庭的健康和福利最重要。

如果你的家人享有聖馬刁縣的福利，不知道"Public charge"法列怎樣影响你家人的移民狀況。

- 社会福利部门仍然提供社会福利给有资格的家庭，而不会根据家庭移民情况。
- 如果你們對於接受社会福利而影响移民有關問題，你們可以找律師提供法律意見。亦可致電我們，我們可以免費提供抵收費法律幫助。

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## ANG KALUSUGAN AT KAPAKANAN NG INYONG PAMILYA ANG PINAKA-MAHALAGA SA LAHAT.

Dahil sa batas na "Public Charge", kayo ba ay nag-aalala na ito ay makakaapekto sa inyong katayuan bilang immigrant (immigration status), kung kayo ay tatanggap ng mga serbisyo mula sa San Mateo County?

- Ang Human Services Agency ay patuloy at tapat na naghahandog ng mga serbisyo sa mga nangangailang pamilya, maging anuman ang inyong katayuan bilang immigrant.
- Kung kayo ay may pangamba na sa pag-tanggap ng mga serbisyo sa San Mateo County ay maaapektohan ang inyong katayuan bilang immigrant, kumonsulta o humingi ng payong legal. Tawagan nyo kami upang kayo ay mailapit sa tamang kinauukulan para sa libre o murang legal na tulong.

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